



GCEA NEWS



JULY – SEPTEMBER 2016

THE GUNNISON COUNTY ELECTRIC ASSOCIATION INCORPORATED

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Corrections and comments are always welcomed. Please contact us at gcea@gcea.coop or 800.726.3523.

“Like us” on Facebook

We are keeping you posted on events at GCEA, providing energy efficiency tips, and much more on our Facebook page.

“Like Us” at Gunnison County Electric Association.

Member Owned  A Touchstone Energy® Cooperative

Coming Soon! A New 24-Hour Payment Option by Phone...

By Chief Financial Officer, Marcia Wireman and Member Services and Billing Supervisor, Holly Palmer

Providing our Membership with safe and secure payment methods is very important to us. GCEA follows the Payment Cardholder Industry (PCI) Security Standard for the protection of your personal payment information. These requirements are designed to help companies that process credit card payments prevent fraud through increased security and data controls.

In August, GCEA will be implementing a secure automated payment system in order to remain PCI compliant and increase our level of compliancy. In addition to an increased level of security for our Members, this new phone payment system will provide additional benefits which will allow Members to check account balances, make payments and store credit card or electronic check information for future use. These new options will be available 24 hours a day!

Once the new automated payment system is implemented, Members will no longer be able to call GCEA directly to make payments. Instead, in order to make a payment over the phone, Members will be required to call 1-844-423-2729 or 1-844-GCEAPAY. While GCEA regrets no longer being able to take a Member’s bank/credit card account information directly over the phone, we are excited about the increased security and expanded 24-hour service opportunities for our Members.

GCEA electric payments can still be made by mail and on-line via SmartHub. For secure electric payments made in our offices during regular business hours, we now have credit/debit card swipe units in both our Gunnison and Crested Butte offices. Members may continue to call 1-800-726-3523 to contact our Member Support Specialists with any account questions.

TOLL FREE

1-844-GCEA-PAY

1-844-423-2729

QUICK & CONVENIENT

Pay by Visa, MasterCard, Debit Card or Check

SAFE & SECURE!

GCEA ACCOUNT NUMBER REQUIRED
Found on your current GCEA bill

Questions? Call 970-641-3520





Changes At GCEA

Historically, Gunnison County Electric Association does not typically see a great deal of change in its employee base. It is not uncommon for some people to make a lifetime career at GCEA. Such is the case with two employees that have reached the end of their work lives at the local co-op.

Tom Carl and Mike Young leave GCEA after a total combined 73 years and 11 months of service to GCEA. The knowledge these two gentleman walk out the door with will be hard, if not impossible, to replace.

It is with mixed emotions that Gunnison County Electric Association says farewell to these truly exceptional employees.

New Opportunities

GCEA is so fortunate to have employees who want to move within the company and expand their knowledge about GCEA.



Erica Soerensen – Geographic Information System Technician

Erica has been working in the member relations area of GCEA for 21 years. She said she saw the GIS mapping position as an opportunity to learn more about our company, concentrating on the Operations/Engineering side of our

business. “I am excited to have this career opportunity, I think personal change can be a positive thing and I am looking forward to the challenges and learning opportunities ahead of me,” Erica said.

Holly Palmer – Member Relations/Billing Supervisor

Holly has worked her way up the ladder at GCEA, from member support specialist to billing assistant and now she’s taking on the role of member relations/billing supervisor. “After 17 years with GCEA, I appreciate the opportunity to learn new things and take on more responsibility in my leadership role,” Holly said.



Jeff Stanley - Billing Assistant

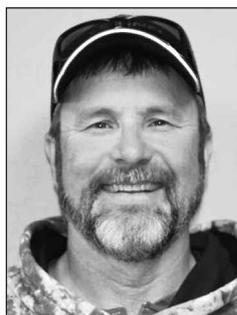
After working as a member support specialist for almost five years Jeff has moved to the billing department as billing assistant. Jeff said he is very excited for the opportunity to learn many other aspects of the business. “My new position will give me the opportunity to expand on some of the job functions that I had previously

handled as a member support specialist,” he said.



Antoinette Wilson (A.K.A. Toni) – Member Support Specialist

Antoinette is the newest member to join GCEA’s team. She will be taking on the role of member support specialist. “The new experience is exciting,” Antoinette said, “Everyone is so nice and accommodating.” She said she is very excited to learn about cooperatives.

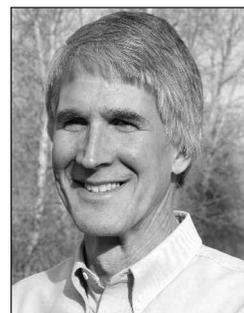


Brent Boyce – Lead Lineman in Lake City

This is Brent’s third time working for GCEA. “Being offered the lead lineman position is a blessing for me and my family,” Brent said. A few different reasons brought him back to the area but a big motive was being able to work with Chief Operations Officer Roger Grogg and Line Superintendent John Stoeber again as well as Logan Rhodes and the rest of the GCEA Crew.

Bruce Stephens – Staff Engineer

Recently Bruce accepted the position as Staff Engineer. Bruce said there are a few reasons to be excited about this new opportunity, first and foremost is the great group of people at GCEA who care and help each other that make this a wonderful place to work. Second, the work is never boring, constantly changing and challenging with new avenues for constant learning. “Third, it is the opportunity to make a positive impact on the community where I live and work,” Bruce said.





College tuition keeps rising every year and it gets harder and harder for families to pay for it. Luckily, Gunnison County Electric Association members have an opportunity to support the educational funds of youth in the service territory by participating in **Operation Round-Up®**.

How it works:

Members who volunteer to take part in the program will have their monthly electric bill rounded up to the next highest dollar. For example, if your monthly bill was \$52.30, you would pay \$53.00. The extra 70 cents goes into a special account. Once you are signed up, GCEA will automatically round up the bill each month. Every little bit helps students with college expenses.

**Members are not required to participate, but GCEA would greatly appreciate the generous donation to the scholarship fund.*

**Operation Round-Up®
ENROLLMENT FORM**

Yes! I wish to make a non tax-deductible contribution to Operation Round-Up®.

*Please add the amount to my monthly electric bill.
I understand I may stop my contribution at any time.*

- Round up my electric bill to the next highest dollar.
- I wish to make an additional monthly contribution of \$_____.

Please print:

Name: _____

Account #: _____

Address: _____

City, State, Zip: _____

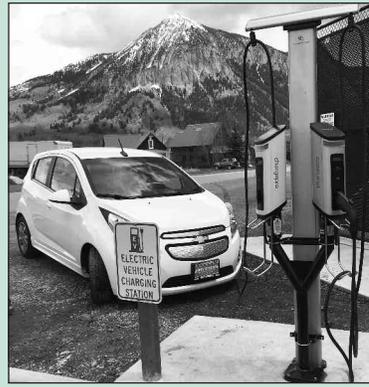
Email: _____

Phone #: _____

Signature: _____ Date: _____

Please send completed form to:

Gunnison County Electric Association
Attn: Billing • P.O. Box 180 • Gunnison, CO 81230
Phone: 970-641-3520 • Fax: 970-641-5302



**Recharge
in Crested
Butte**

GCEA and The Town of Crested Butte are plugged in with electric vehicles and investing in a greener future.

Recently GCEA and the Town of Crested Butte installed an electric vehicle charging station, which is conveniently located right across the street from the Visitor Center at the four way stop. The station represents the first public Level II (240 volt) charging station as well as the first alternative fuel station in Gunnison County.

The EV charging station can charge all new generation electric and plug-in hybrid electric vehicles. The station is easy, reliable and safe to use.

Electric vehicle owners can charge up for FREE until November 30, 2018!



For more information regarding the electric vehicle charging station please contact GCEA at 970-641-3520 or visit our website at www.gcea.coop.

**GUNNISON
CAR SHOW**

Are you interested in electric vehicles and curious to learn more?

Join Gunnison County Electric Association at the 2016 Gunnison Car Show, August 19-21. GCEA will have two all-electric vehicles on display, a Chevy Spark, and Fiat 500e as well as a plug-in hybrid Ford Fusion. Friday evening during the cruise-in on Main Street and on Saturday, GCEA will be giving free demo drives. On Saturday join us for the open car show at Jorgensen Park. CEO Mike McBride will be holding a workshop on the topic of electric vehicles. Stay tuned for more information to come!

