

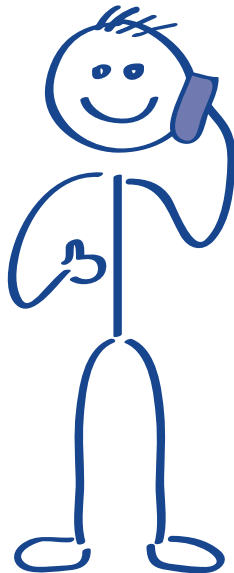
A new 24-Hour Payment Option by Phone...

* **FREE**

* Dial Toll-Free 844-423-2729 or 844-GCEA-PAY
+ 24 hours a day, 7 days a week!

* Enter your GCEA Account Number
+ found on your current GCEA Bill

* Enter your Payment Method
+ VISA, MasterCard, debit or check



Gunnison County Electric Association

A Touchstone Energy® Cooperative 

A QUICK REFERENCE GUIDE TO 844-GCEA-PAY

Providing our membership with safe and secure payment methods is important to us.

MEMBERS WILL NO LONGER BE ABLE TO CALL GCEA DIRECTLY TO MAKE PAYMENTS.

**Please call 844-423-2729 or
844-GCEA-PAY to pay by phone.**

MAIN MENU

PRESS:

1. To make a payment or inquire about your account balance
2. To update your phone number
3. To create or update your PIN number
9. To repeat this menu

ACCESS YOUR ACCOUNT

PRESS:

1. To look up your information using your phone number
2. To use your account number

TO MAKE A PAYMENT

- PRESS:**
1. To pay total amount due
 2. To enter a specific payment amount
 3. To continue without making a payment
 9. To hear this information again

IF OPTION 1 OR 2 ABOVE, PRESS:

1. To add another account to payment total
2. Process your payment

SELECT PAYMENT METHOD

1. Pay by MasterCard, Visa or Debit Card
2. Pay by Check
3. Add another account to payment total
4. Exit the menu without a payment
9. To repeat options

CREDIT CARD / DEBIT CARD PROCESS

Enter card number followed by #

Enter expiration date xxxx

Enter security code followed by #

Enter 5 digit zip code

CHECK PROCESS

Enter your current PIN or create a PIN

Enter your 9 digit bank routing number

Enter checking account number followed by #